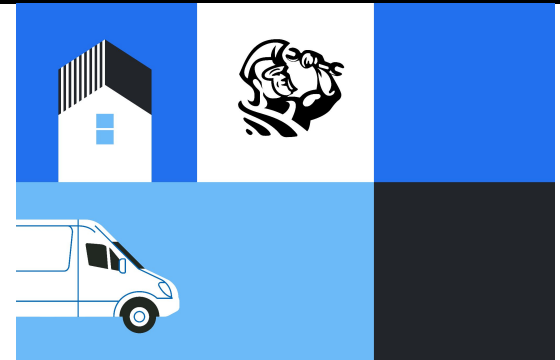


Best Practices with ACP

How Adjustable Capacity Planning will take your scheduling and dispatching to the next level.



What's adjustable capacity planning?

ACP gives CSRs and Dispatchers live visibility to see how many technicians have enough time to complete each job for any given time frame.

- ▶ Get insights into real-time capacity
- ▶ Save time on the job booking process
- ▶ Gain more confidence and control from the office
- ▶ Make improvements to your marketing campaigns with insights into what's working or not

[Learn more](#)

Calendar	Open Capacity	Technician Shift	Capacity Planning				
Today		< >	June 2019	<div>ADDED</div> <div>SUBTRACTED</div>	Filter 7	Bulk Edit	
	18 TUE	19 WED	20 THU	21 FRI	22 SAT	23 SUN	24 MON
Rocklin Service	16 of 22 hours available	28 of 28 hours available	24 of 25 hours available	23 of 24 hours available	25 of 28 hours available	21 of 22 hours available	25 of 28 hours available
8A-11A	8 of 8	8 of 8	8 of 8 (+1)	7 of 8	5 of 8	5 of 6 (-2)	9 of 10
11A-2P	4 of 8	10 of 10 (+2)	8 of 8 (+1)	8 of 8	10 of 10 (+2)	8 of 8	8 of 8

Did you know ACP Integrations are available?

ACP integration with Skills

Skills in ServiceTitan allow you to customize a set of skills relevant for your business to assign to job types and technicians.

When you integrate ACP with Skills, the required skills needed for a specific job are taken into account when calculating your capacity.

[Learn More](#)

ACP integration with V2 APIs

ACP Integration with V2 APIs unlocks integrations with 3rd party tools such as Schedule Engine or other web booking tools.

Coming soon: ACP integration with Web Scheduler

Exciting news! Soon, ACP integrate with ServiceTitan's Web Scheduler so you can capture and book leads directly from your website while taking advantage of capacity planning to ensure availability for the right tech for the right job.